

Complaint	Division	Contact Name	Contact Phone	Contact email
Building Code Violation	Building Division	Assigned upon receipt of complaint	508.862.4038	Please make initial contact via telephone
Dogs/Animal Control	Marine & Environmental Affairs	Charlie Lewis or Cindy Sherman	508.790.6274	animal.control@town.barnstable.ma.us
Drinking Water	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Electrical	Building Division	Assigned upon receipt of complaint	508.862.4038	Please make initial contact via telephone
Entertainment without a license	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Food Establishment Complaint	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Food Quality	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Gas/Plumbing	Building Division	Assigned upon receipt of complaint	508.862.4038	Please make initial contact via telephone
General Health Complaints	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Horse Stables	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Hotel/Motel	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Housing	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Junk Dealer/Second Hand Goods	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Lodging House Complaints	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
New or used vehicle complaint	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us

Noise Complaints	Barnstable Police Department	Assigned upon receipt of complaint	508.775.0387	Please make initial contact via telephone
Operating outside of business hours	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Operating without a license	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Outdoor Dining	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Parking Violations	Planning & Development	Brian LaCroix	508.862.4771	parking@town.barnstable.ma.us
Pot Holes	Department of Public Works	Assigned upon receipt of complaint	508.790.6400	email@town.barnstable.ma.us
Private Parking Lot Complaints	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Refuse	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Restaurant Complaints (other than food)	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Sandy Neck - General Complaints	Marine & Environmental Affairs	Assigned upon receipt of complaint	508.790.6272	Please make initial contact via telephone
Serving alcohol without a license	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Sewage	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Shellfishing Violations	Marine & Environmental Affairs	Amy Croteau	508.790.6273	amy.croteau@town.barnstable.ma.us
Street Performer/Busker Complaint	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Swimming Pools	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Taxi complaints	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Tobacco	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Tree Removal	DPW - Tree Warden	Andrew Bernier	508.790.6330	andrew.bernier@town.barnstable.ma.us

Underage alcohol service	Licensing	Erin Logan	508.862.4774	erin.logan@town.barnstable.ma.us
Used Syringes Discarded Illegally	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Water Quality	Health Division	Assigned upon receipt of complaint	508.862.4644	Please make initial contact via telephone
Work without a permit	Building Division	Assigned upon receipt of complaint	508.862.4038	Please make initial contact via telephone
Zoning/Signage	Building Division	Assigned upon receipt of complaint	508.862.4038	Please make initial contact via telephone